



*Wine Cellar User Manual*

## **Model no.: VZ07BI / VZ07GBI**

**Vintvautz is the world's famous designer and manufacturer of professional Wine Cellar which manufacturers Wine Cellar for your house and private dwellings. We have created aesthetic masterpieces worldwide by perfectly blending architectural elements and artistic creations in our Wine Cellar designs.**

■ ***The Vintvautz Difference (Vin + Vautz = Wine + Safe!)***

Vintvautz is one of the first to develop a self-contained wine cellar suitable for big and small family and office with excellent in its French craftsmanship and unique stylish design sets for the needs of the trendy cosmopolitan life. Vintvautz wine cellar is purposefully engineered for wine storage in a variety of elegant, beautiful and stylish that enhances the ensembles in your home.

■ ***Digital control***

A digital control and multiple senses ideal for storage of both red and white wine.

■ ***Quietest operation***

Without any vibration caused by normal compressors, the thermoselectric control system is ideal to provide the best storage environment for wines.

■ ***Flexible storage***

Retractable shelves are designed to provide easier accommodation.

■ ***Durable and High quality***

Steel outer frame offers stability in operation and durability for long lasting storage.

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**Please read this manual carefully before installing and starting up, and store it in a safe place. If you pass on the product to another person, hand over this instruction manual along with it.**

## IMPORTANT SAFEGUARDS

When using an electrical appliance, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

### FOR YOUR SAFETY

Read all instructions carefully, even if you are quite familiar with the appliance.

- The appliance is intended to be used for the storage of wine. Use this appliance only as described in this manual. Other uses not recommended may cause fire, electric shock or personal injury.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- **Electrical devices are not toys.** Always keep the device out of the reach of children.
- Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision. Keep the mains cord out of the reach of children. Do not let the mains cord hang over the edge of the table or worktop on which the appliance stands.
- To protect against the risk of electric shock, DO NOT IMMERSE the unit, cord, or plug in water or spray any other liquid.
- Unplug the appliance from the plug socket when not in use, when moving from one location to another and before cleaning.
- To disconnect the appliance, grip the plug and pull it from the wall outlet. Never pull by the cord.
- **WARNING:** Please keep the appliance away from substance, which can cause ignition. Do not operate the appliance in the presence of explosive and/or flammable fumes.
- Do not place the appliance or any of its part near an open flame, cooking or other heating appliance.
- Do not operate the appliance with a damage cord or plug, if the product malfunctions, or if it is dropped or damaged in any manner. If the mains cord is damaged, you must have it replaced by the manufacturer, or an authorized service centre or similarly qualified persons in order to avoid a hazard.
- The use of attachments not recommended by the manufacturer may be hazardous.
- Place the unit on a dry level surface.
- Do not operate if the housing is removed or damaged.
- A loose fit between the AC outlet (receptacle) and plug may cause overheating and a distortion of the plug. Contact a qualified electrician to replace loose or worn outlet.
- Locate the unit away from direct sunlight and sources of heat (stove, heater, radiator, etc.).
- **WARNING:** This appliance is CFC- and HFC-free and contains small quantities of Isobutane (R600a) which is environmentally friendly, but flammable. It does not damage the ozone layer, nor does it increase the greenhouse effect. Care must be taken during transportation and setting up of the appliance that no parts of the cooling system are damaged. Leaking coolant can ignite

and may damage the eyes.

In the event of any damage:

- Avoid open flames and anything which creates a spark,
  - Disconnect from the mains,
  - Air the room in which the appliance is located for several minutes and
  - Contact the Service Department for advice.
- The more coolant there is in an appliance, the larger the room it should be installed in. In the event of a leakage, if the appliance is in a small room, there is the danger of combustible gases building up. For every 8 g of coolant at least 1 cubic meter of room space is required. The amount of coolant in the appliance is stated on the data plate inside the appliance. It is hazardous for anyone other than an Authorised Service Person to carry out servicing or repairs to this appliance. In Queensland of Australia the authorized person must hold a Gas Work Authorisation for hydrocarbon refrigerants, before carrying out servicing or repairs which involve the removal of covers.
  - **WARNING:** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction. No liability will be accepted for any damage incurred owing to misuse of the appliance or as a result of repairs carried out by unqualified personnel. In this case neither the guarantee nor any other liability claims will apply.
  - **WARNING:** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
  - **WARNING:** Do not damage the refrigerant circuit. Never use an appliance with a damaged circuit.
  - **WARNING:** Do not use any electrical appliance inside the food storage compartment of the appliance, unless they are of the type recommended by the manufacturer.
  - **WARNING:** To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.
  - Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
  - This appliance is intended to be used in household and similar applications such as
    - staff kitchen areas in shops, offices and other working environments;
    - farm houses and by clients in hotels, motels and other residential type environments;
    - bed and breakfast type environments;
    - catering and similar non-retail applications.
  - Do not attempt to repair or replace any part of your appliance unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.
  - Replace all panels after service before operating.
  - Use two or more people to move and install the appliance. Failure to do so can result in back or other injury.
  - Never clean appliance parts with flammable fluids. These fumes can create a fire hazard or explosion. And do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard or explosion.
  - Do not connect or disconnect the electric plug when your hands are wet.
  - It is recommended that a separate circuit, serving only your appliance be provided. Use receptacles that cannot be turned off by a switch

or pull chain.

- If you have a lockable appliance, do not keep the key near the appliance or within reach of children.

**WARNING: To reduce the risk of fire, electric shock or personal injury, unplug or disconnect the appliance from the power supply before servicing.**

## SAVE THESE INSTRUCTIONS

If you are experiencing problems, check the Troubleshooting Guide at the back of this manual. It lists causes of minor operating problems that you can correct by yourself.

## DISPOSAL


Dispose of your appliance packaging properly. Ensure that any plastic wrappings, bags etc. are disposed of safely and kept out of the reach of babies and young children. **Danger of suffocation!**

Refrigeration equipment must be properly disposed of in a professional and appropriate way, in accordance with the current local regulations and laws which protects the environment this applies to your old appliance and to your new unit once it has reached the end of its service life.

**WARNING:** Please ensure that old, worn appliances are rendered unusable before disposal by removing the doors, removing the plug, cutting the network cable, and removing or destroying any snap fastenings or bolts. You will thus prevent children

from locking themselves in the appliance during play (risk of suffocation) or endangering their lives in any other way. DO NOT dispose of the appliance in landfill as the insulation (Cyclopentane) and refrigerant gas (R600a) contained in these appliances are flammable.

Disposal instructions:

- The appliance must not be disposed of in the dustbin or with normal household rubbish.
- The coolant circuit, particularly the heat exchanger at the back/bottom of the unit, must not be damaged.
- The  symbol on the product or its packaging indicates that this product is not to be handled as normal household waste but is to be taken to a recycling collection point for electrical and electronic goods. By correctly disposing of this product you are contributing to the protection of the environment and to the health of your fellow human beings. Improper disposal endangers health and the environment. Further information about the recycling of the product may be obtained from your town hall, refuse collection department or the store where you purchased the product.

## CONNECTION TO THE MAINS SUPPLY UK, IRL, HK, SINGAPORE

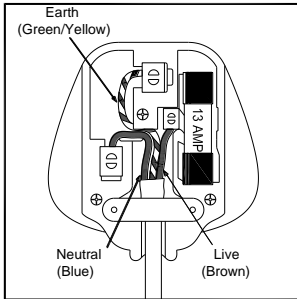
Check that the voltage marked on the product corresponds with your supply voltage.

This product is fitted with a 13A plug complying with BS1363. If this plug is unsuitable or needs to be replaced, please note the following:

**WARNING:**  
**THIS APPLIANCE MUST BE EARTHED.**

**Important:** The wires in the mains lead are coloured in accordance with the following code:

- GREEN/YELLOW - EARTH
- BLUE - NEUTRAL
- BROWN - LIVE



This appliance is equipped with a plug fitted with a 13 amp fuse. Should the fuse fail, then it must be replaced with an ASTA approved fuse (conforming to BS1362) of the same rating. If you need to replace the plug or if the plug is of the incorrect type for your socket, remove it and replace it with an appropriate type. Dispose of the old plug safely.

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows: The **GREEN/YELLOW** wire is the **EARTH** and must be connected to the terminal which is marked with the letter 'E' or by the earth symbol ☺ or coloured **GREEN** or **GREEN/YELLOW**.

The **BLUE** wire is the **NEUTRAL** and must be

connected to the terminal which is marked with the letter 'N' or coloured **BLACK**.

The **BROWN** wire is the **LIVE** wire and must be connected to the terminal which is marked with the Letter 'L' or coloured **RED**.

Always ensure that the plug cord grip is fastened correctly.

If in doubt consult a qualified electrician who will be pleased to do this for you. This product conforms to EC Directive 92/31 /EEC with respect to Electromagnetic Compatibility.

**NON-REWIREABLE MAINS PLUG**

If your appliance is supplied with a non-rewireable plug fitted to the mains lead, you will find that it incorporates a fuse, the value of which is indicated either on the base of the plug or on the fuse carrier. Should the fuse need replacing, you must use an ASTA approved one (conforming to BS1362) of the same rating.

If the fuse cover is lost, the plug must not be used until a replacement is obtained from an electrical supplier.

If you need to remove the plug, cut it from the mains lead and immediately dispose of it. Never attempt to re-use this plug or insert it into a socket outlet as there is a very great risk of an electric shock.



## PRODUCT FEATURES

- Built-under installation with single temperature zone.
- Continuously variable electronic temperature control with digital display and touchpad input.
- Temperature can be set from 5° to 22°C (40° to 72°F) for either compartment and can be displayed in either Fahrenheit or Celsius degree.
- Can be set to the long time storage maturing temperature or a specific serving temperature for red/white/sparkling wines.
- Cooling and Heating to maintain the perfect storing and/or service condition.
- Dynamic compressor type cooling to ensure interior air circulation with even distribution of temperature and humidity.
- Soft white LED Interior Light with ON/OFF switch – Function mode and Showcase mode.
- Open-door and malfunction warning system.
- Sabbath mode will allow the lights to remain off during certain religious observances.
- Temperature memory function - If power is interrupted (power surge, breaker switch, etc.) and then powered up again, the unit will operate with the last temperature set-point.
- Automatic defrosting with defrost water evaporation.
- Reversible tempered double pane smoked glass door protects your wine from UV light and creates an attractive display with few condensation and low noise.
- Black coated matte steel outer frame and black plastic interior liner offer lifetime performance and stability. The black liner prevents excessive light from damaging the maturity process.
- Optional stainless steel-framed glass door with stainless steel handle.
- Environmentally friendly refrigerant and foaming insulation gas.

## ELECTRICAL CONNECTION

**WARNING:** Improper use of the grounded plug can result in the risk of electrical shock. If the power cord is damaged, have it replaced by a qualified electrician or an authorized service center.

All electrical work should be carried out by a suitably qualified and competent person in accordance with local and national safety regulations.

Check that the voltage marked on the product corresponds with your supply voltage.

Connect this appliance to a separate at least 13A circuit.

Connection should be made via a suitable switched socket which is easily accessible. For extra safety it is advisable to install a residual current device (RCD) with a trip current of 30mA.

Have the receptacle and the circuit checked by a qualified electrician to ensure that the socket is grounded correctly.

**Note:** *In locations where there is frequent lightning, it is advisable to use surge protectors.*

Do not connect the appliance to the mains electricity supply by an extension lead. Extension leads do not guarantee the required safety of the appliance (e.g. danger of overheating).

The appliance must not be connected to an inverter and must not be used with a plug adapter as these can cause damage to the appliance's electronic unit.

The cord must rest securely behind the appliance and not be allowed to lie or hang unprotected.

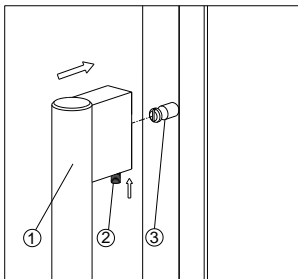
**WARNING:**  
**THIS APPLIANCE MUST BE EARTHED.**



## INSTALLING THE HANDLE

**IMPORTANT:** Do not overtighten the screws & do not use power tools to install the handle.

### DESIGN 1 –



Locate the handle ① over the fixing pins ③ of the door and using the supplied allen key, tighten the securing grub screws ② to fix the handle.

## USE ATTENTION

- Only store wine in unopened bottles. Always lay bottles on their side for storage.
- Do not overload the cabinet.
- Do not open the door unless necessary.
- Do not cover shelves with aluminum foil or any other shelf material which may prevent air circulation.
- Should the unit be left empty for long periods it is suggested that the appliance is unplugged, and after careful cleaning, leave the door ajar to allow air to circulate inside the cabinet in order

to avoid possible condensation, mold or odours forming.

## OPERATING YOUR APPLIANCE

This appliance is designed for operation at certain ambient temperatures. The climate class is specified on the rating plate.

The appliance may not work properly if it is left for a long period at a temperature outside the specified range. For example, placing your unit in extreme cold or hot conditions may cause interior temperatures to fluctuate. The range between 5°C and 22°C (41°F and 72°F) may not be reached.

Climate class	Ambient room temperatures
ST	+18°C to +38°C

**NOTE:** Units with no heater will not raise its internal temperature if the ambient temperature where the unit is located is lower than the set temperature.


**NOTE:**


- When you use the appliance for the first time or restart the appliance after having been shut off for a long time, there could be a few degrees variance between the temperature you select and the one indicated on the LED readout. This is normal and it is due to the length of the activation time. Once the unit is running for a few hours everything will be back to normal.
- If the unit is unplugged, power lost, or turned off, you must wait 3 to 5 minutes before restarting the unit. If you attempt to restart before this time delay, the unit will not start.

## USE AND CONTROL

### The Controls of Your Unit

**POWER** 

To turn the appliance on/off, press and hold the  key for 5 seconds.

**NOTE:** Pressing the  key once can switch off the audible alarm when the alarm is on.

**LIGHT** 

Used to turn the inner light on/off.

**UP** 

Used to increase (warm) the set temperature by 1°C/1°F.

**DOWN** 

Used to decrease (cool) the set temperature by 1°C/1°F.

**Display**

Display the digital temperature and service indicators.

**Indicator Light**

The indicator light is located at the right lower corner of the display. The indicator light will be on when the multi-key function is selected. To perform the multi-key function, press and hold the first key, then press the rest key for at least 5 seconds and then release all the keys.

**°F/°C Selector**

Select the temperature display setting in Fahrenheit or Celsius degree. To change the temperature from Fahrenheit to Celsius or from Celsius to Fahrenheit, press and hold the **LIGHT** key for 5 seconds.

**Setting the Temperature Control**

- The unit has single temperature zone. The temperature can be set between 5°C and 22°C (41°F and 72°F) which is ideal for storing red, white or sparkling wine.
- When the unit is plugged in for the first time, the unit will power up automatically to the preset defaults. The temperature preset at the factory is 12°C (54°F).
- You can set the temperature as required by pressing the **UP** or **DOWN** key. When you press the two keys at the first time, the display will show the last temperature set previously. The temperature will increase 1°C/1°F if you press the **UP** key once, or the temperature will decrease 1°C/1°F if you press the **DOWN** key once. The display flashes while you make the setting.

- After the temperature has been set, the display shows the current inner temperature.
- To view the set temperature at any time, press the **UP** or **DOWN** key, the set temperature will temporarily flash in the display for 5 seconds. Then the display shows the current inner temperature again.

## DYNAMIC CLIMATE / SILENT MODE

This Dynamic Climate mode enables the relative humidity inside the unit and the temperature to be distributed evenly around the interior so you can store all your wine under exactly the same excellent conditions. If you would like to use the unit to store wine long term, the dynamic climate mode is a must. This will create a continuous climate in the cabinet which imitates that of a wine cellar.

In the Dynamic Climate mode, the interior fan circulates the inside air evenly even the set temperature is reached. Dynamic Climate mode is **NOT** the factory preset mode because of creating noises and more energy consumption. To change to Dynamic Climate mode, touch and hold the **DOWN** key for approximately five seconds. The wine cellar will beep five times to confirm Dynamic Climate mode is on. To change back to Silent (default) mode (Also named as energy saving mode), touch and hold the **UP** key for approximately five seconds. The wine cellar will beep three times to confirm Silent mode is on.

## SABBATH MODE

Sabbath mode is available for the observance of certain religious holidays. This mode turns off the displays, interior light and audible alarms and prevents them from turning on again. Normal cooling operations will still take place.

To initiate Sabbath mode, press the **POWER** and **LIGHT** keys at the same time for at least 5 seconds. The indicator light will flash four times and confirm the Sabbath mode is ON.

Sabbath mode can be exited by repeating the above process. The Sabbath Mode will automatically exit after 96 hours.

## CABINET SHELVES

- **IMPORTANT** - Do not cover any part of the shelves with aluminum foil or any other material that will prevent adequate air circulation within the cabinet.
- To prevent damaging the door gasket, make sure the door is fully open when pulling shelves out of the rail compartment.
- For easy access to the bottles stored, pull the shelves out approximately 1/3. The shelves are designed with an emergency stop to prevent them being removed too far when loaded.

## OPERATING NOISES

The unit is cooled by a compressor (refrigeration aggregate). The compressor pumps coolant through the cooling system, producing operating noise. Even when the compressor cuts out, noises caused by changes in temperature and pressure are unavoidable. Operating noise will be most audible immediately after the compressor cuts in. It becomes quieter as the operating period continues.

The following noises are normal and occur from time to time:

- Gurgling sound, caused by the refrigerant flowing through the appliance's coils,
- Humming noise made by the motor compressor.

This noise can get louder for brief periods when the motor is switching on.

- Cracking/popping sounds, resulting from the materials contraction and expansion due to temperature variations,
- Fan operating sound, to circulate the air within the wine cabinet.

Unusual noise is normally the result of improper installation. Under no circumstances must tubing come into contact with a wall, other furniture or with other tubing.

Where the unit is installed in open-plan kitchen or in partition walls, the level of operating noise will be heard more acutely. However, this is due to the surrounding architecture and not to the unit.

*An individual's perception of noise is directly linked to the environment in which the unit is located, as well the specific type of models. Our appliances are in line with international standards for such appliance and in line with the latest technical developments. But please remember that the noise of the compressor and the coolant circulating in the system is unavoidable.*

## **DEFROSTING / HYGROMETRY / VENTILATION**

Your unit is designed with an automatic defrost system. During the "Off-cycle" the evaporator behind the rear wall of the unit defrosts automatically. The condensate collects in the drain trough behind the rear wall of the unit, and part of it flows through the drainage hole into the drip tray by/above the compressor. The heat is transferred from the discharge pipe or compressor and evaporates any condensation that has collected in the tray. Part of the remaining water is collected within the unit for humidity purposes.

This system enables the creation of the correct

humidity level inside your unit required by the natural cork to maintain a long lasting seal.

The appliance is not totally sealed: fresh air admission is permitted through the drainpipe. Air is circulated through the unit by means of a fan / fans and the hollow shelves.

**NOTE:** Frost may be accumulated on the evaporator if the unit is repeatedly opened in a high heat or high humidity location. If this frost pattern does not clear within 24 hours, your unit will require manual defrosting.

## **BOTTLE STORAGE**

Many bottles may differ in size and dimensions. As such the actual number of bottles you may be able to store may vary.

Bottle capacities are approximate maximums when storing traditional Bordeaux 750 ML bottles and include bulk storage.

You may load your wine bottles in single row or by stacking while taking note of the following: if you do not have enough bottles to fill your wine cellar, it is better to distribute the load throughout the wine cellar so as to avoid "all on top" or "all below" type loads.

- Do remove or relocate adjustable wooden shelves to accommodate larger type of bottles or increase the capacity of the cellar by stacking the bottles up when necessary. (See removing shelves)
- Keep small gaps between the walls and the bottles to allow air circulation. Like an underground cellar air circulation is important to prevent mould and for a better homogeneous temperature within the cellar.
- Do not over load your wine cellar to facilitate air circulation.
- Avoid obstructing the internal fans (located inside on the back panel of the wine cellar).

- Do not try to slide the shelves outwards beyond the fixed position to prevent the bottles from falling.
- Do not pull out more than one loaded shelf at a time as this may cause the wine cellar to tilt forward if not properly installed.

### WINE SERVING TEMPERATURE CHART

All wines mature at the same temperature, which is a constant temperature set between 11°C to 14°C. The below chart is an indicative temperature chart to indicate the best temperature for drinking purposes.

Wine Style	°C	°F
Champagne NV, Sparkling, Spumante	6	43
Dry White Semillon, Sauvignon Blanc	8	46
Champagne Vintage	10	50
Dry White Chardonnay	10	50
Dry White Gewürztraminer, Riesling, Pinot grigio	10	50
Sweet White Sauternes, Barsac, Montbazillac, Ice Wine, Late Harvest	10	50
Beaujolais	13	55
Sweet White Vintage: Sauternes...	14	57
White Vintage Chardonnay	14	57
Red Pinot Noir	16	61
Red Grenache, Syrah	16	61
Red Vintage Pinot Noir	18	65
Cabernet & Merlot: French, Australian, New Zealand, Chilean, Italian, Spanish, Californian, Argentinean...	20	68
Vintage Bordeaux ...	Room temperature not exceeding 20°C/68°F	

### IMPORTANT INFORMATION ABOUT TEMPERATURE

Your unit has been designed to guarantee optimum conditions for storing and/or serving your wines.

Fine wines require long and gentle developments and need specific conditions in which to reach their full potential.

All wines mature at the same temperature, which is a constant temperature set between 11°C to 14°C. Only the temperature of "dégustation" (wine appreciation) varies according to the type of wines (see "Wine Serving Temperature Chart" above). This being said and as it is for natural cellars used by wine producers for long period of storage, it is not the exact temperature that is important, but its consistency. In other words, as long as the temperature of your wine cellar is constant (between 11°C to 14°C) your wines will be stored in perfect conditions.

Not all wines will improve over the years. Some should be consumed at an early stage (2 to 3 years) while others have tremendous ageing capability (50 and over). All wines have a peak in maturity. Do check with your wine merchant to get the relevant information.

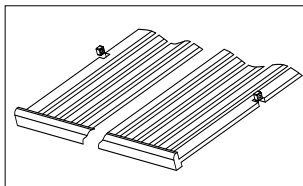
### CARE AND MAINTENANCE

**WARNING:** Failure to unplug the appliance during service and cleaning could result in electrical shock or other personal injury.

#### REMOVING SHELVES

- To remove any of the shelves from the rail compartment, move the shelf to the position where the notch of wooden shelf is exactly under the plastic post and then lift it up and out.

- In order to replace the shelf, repeat steps described above in reverse. And make sure to engage the shelves with the small pegs of the extended rails when the model is equipped with roller system.



## CLEANING YOUR APPLIANCE

- Turn off the power, unplug the appliance, and remove all items including shelves and rack.
- Wash the inside surfaces with a warm water and baking soda solution. The solution should be about 2 tablespoons of baking soda to a pint of water.
- Wash the shelves with a mild detergent solution.
- Wring excess water out of the sponge or cloth when cleaning any area of the controls.
- Wash the outside cabinet with warm water and mild liquid detergent. Rinse well and wipe dry with a clean soft cloth.
- **Do not clean the stainless steel with steel wool pads.** Suggest to using an all-in-one stainless steel cleaner to clean the stainless steel and always clean in the direction of grain.

## POWER FAILURE

- In the event of a power interruption, all previous

temperature settings are automatically memorized. If power is interrupted (power surge, breaker switch, etc.) and then powered up again, the unit will operate with the last temperature set-point.

- Most power failures are corrected within a few hours and should not affect the temperature of your appliance if you minimize the number of times the door is opened. If the power is going to be off for a longer period of time, you need to take the proper steps to protect your contents.
- **NOTE:** Irrespective of the cause, if you notice either abnormal temperature or humidity levels inside your unit, be reassured that only long and frequent exposure to these abnormal conditions can cause a detrimental effect on your wines.

## VACATION TIME

- **Short holidays:** Leave the unit in operation for holidays of less than three weeks.
- **Long absences:** If the appliance will not be used for several months, remove all items, turn off the appliance and unplug. Clean and dry the interior thoroughly. To prevent odour and mold growth, leave the door open slightly: blocking it open if necessary.

## MOVING YOUR APPLIANCE

- Remove all items.
- Securely tape down all loose items (shelves) inside your appliance.
- Turn the adjustable leg up to the base to avoid damage.

- Tape the door shut.
- Be sure the appliance stays secure in the upright position during transportation. Also protect outside of appliance with a blanket, or similar item.

### **ENERGY SAVING TIPS**

- The appliance should be located in the coolest area of the room, away from heat producing appliances, and out of the direct sunlight.
- Ensure that the unit is adequately ventilated. Never cover air vents. Clean dust and dirt from the condenser at regular intervals.

- Only open the door for as long as necessary and for as short a time as possible.
- Store the content in an organised way.
- Do not over-fill the appliance to allow air to circulate.

## PROBLEMS WITH YOUR APPLIANCE

You can solve many common problems easily, saving you the cost of a possible service call. Try the suggestions below to see if you can solve the problem before calling customer service.

## TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	REMEDY
Appliance does not operate.	<ul style="list-style-type: none"> <li>• Appliance is not connected to a power supply.</li> <li>• The appliance is turned off.</li> <li>• The circuit breaker tripped or a blown fuse.</li> </ul>	<ul style="list-style-type: none"> <li>• Connect the appliance.</li> <li>• Switch on the appliance.</li> <li>• Switch on circuit breaker or replace fuse.</li> </ul>
Appliance is not cold enough.	<ul style="list-style-type: none"> <li>• The temperature is not set correctly.</li> <li>• The ambient temperature could require a higher temperature setting.</li> <li>• The door was opened too often.</li> <li>• The door was not closed completely.</li> <li>• Door is not hermetically-sealed.</li> <li>• The condenser is too dirty.</li> <li>• The ventilation opening is blocked or too dusty.</li> </ul>	<ul style="list-style-type: none"> <li>• Check the set temperature.</li> <li>• Set a higher temperature.</li> <li>• Do not open the door more often than necessary.</li> <li>• Close door properly.</li> <li>• Check the door seal and clean or replace.</li> <li>• Clean the condenser when necessary.</li> <li>• Clear the obstructions and clean the dust.</li> </ul>
Appliance turns itself on and off frequently.	<ul style="list-style-type: none"> <li>• The room temperature is higher than average.</li> <li>• A large amount of bottles has been added to the unit.</li> <li>• The door is open too often.</li> <li>• The door is not closed completely.</li> <li>• The door gasket does not seal properly.</li> </ul>	<ul style="list-style-type: none"> <li>• Put the appliance in a cooler place.</li> <li>• Leave the appliance to work for a while until the set temperature has been reached.</li> <li>• Do not open the door more often than necessary.</li> <li>• Close door properly.</li> <li>• Check the door seal and clean or replace.</li> </ul>
The light does not work.	<ul style="list-style-type: none"> <li>• Appliance is not connected to a power supply.</li> <li>• The circuit breaker tripped or a blown fuse.</li> <li>• The light was switched off on the control panel.</li> </ul>	<ul style="list-style-type: none"> <li>• Connect the appliance.</li> <li>• Switch on circuit breaker or replace fuse.</li> <li>• Switch on the light.</li> </ul>



Vibrations.	<ul style="list-style-type: none"> <li>The appliance is not properly level.</li> </ul>	<ul style="list-style-type: none"> <li>Level the appliance with the adjustable feet.</li> </ul>
The appliance seems to make too much noise.	<p>The rattling noise may come from the flow of the refrigerant, which is normal. As each cycle ends, you may hear gurgling sounds caused by the flow of refrigerant in your appliance. If temperature fluctuations occur, the contraction and expansion of the inner walls may cause popping and cracking noises.</p>	
	<ul style="list-style-type: none"> <li>The appliance is not properly level.</li> </ul>	<ul style="list-style-type: none"> <li>Level the appliance with the adjustable feet.</li> </ul>
The door will not close properly.	<ul style="list-style-type: none"> <li>The appliance is not properly level.</li> <li>The door was reversed and not properly installed.</li> <li>The gasket is dirty.</li> <li>The shelves are out of position.</li> </ul>	<ul style="list-style-type: none"> <li>Level the appliance with the adjustable feet.</li> <li>Check the door hinge and reassemble correctly.</li> <li>Clean the door gasket.</li> <li>Check the shelves and refit correctly.</li> </ul>
Display "E1", "E2", "E3", "E4", "E5".	<ul style="list-style-type: none"> <li>"E1" or "E2" indicates that the air temperature sensor is failed.</li> <li>"E3" or "E4" indicates that the defrost sensor in the evaporator is failed.</li> <li>E5" indicates the defrost heater failure.</li> </ul>	<ul style="list-style-type: none"> <li>Call for service.</li> </ul>
The icon "--" is lit up and flashing in the temperature display.	<ul style="list-style-type: none"> <li>The display temperature is out of the range.</li> </ul>	<ul style="list-style-type: none"> <li>Only temperatures within the range 0~99°F/-9~37°C the appliance can display will be shown. If the temperature is not within this range, the icon "--" will be displayed instead. That is normal.</li> </ul>

請記錄下列產品資料

- 型號
- 機身編號
- 經銷商名稱
- 購買日期

本產品不斷改進中，如功能有所更改，恕不另行通知，如有疑問，請與客戶服務中心聯絡，不便之處，敬請原諒。

說明書內容以英文版本為準

### **ToolBox Customer Service Centre 客戶服務中心：**

7/F., Goodwill Industrial Building, 36-44 Pak Tin Par Street, Tsuen Wan, N. T.  
新界荃灣白田壩街36-44號信義工業大廈7樓

Customer Service Hotline 客戶服務熱線：(852) 8210 8210  
Service E-mail 電郵地址：8210service@gilman-group.com  
Please register now at 請即上網登記：www.toolbox.hk  
Website 網址：www.gilman-group.com



Proudly Serviced by:



## **太平家庭電器**

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